

# HearAssist

New and refurbished learning spaces are equipped with technology to optimise listening conditions for all learners, and to assist teachers in delivering auditory learning. Further, it facilitates best practice for learners with diagnosed and undiagnosed hearing loss.

Hear and Learn and partners deliver HearAssist. To ensure this new technology is understood and functioning properly, we provide the following five services:



### Commissioning of equipment by city-based expert(s) when building is completed:

- Testing of UConnect systems to ensure teacher Flexmike and student Sharemike microphones are operational.
- Testing of any connection of AV devices cabled to UConnect systems. Testing of the broadcast of audio to in-room speakers, and to transmitter(s) in hearing aids.
- Check installation of Braille Tactile signage as per regulations. Check installation of Reception signage, and deliver User Guides and Manuals.
- Discussions with School's Facilities experts and Leaders to ensure they understand the purpose of equipment and have access to online resources to assist Teachers.
- Invite relevant Stakeholders (Leaders, IT, Teachers, special needs / inclusion experts) to register with [hearandlearn.com.au/hear-assist-registration](http://hearandlearn.com.au/hear-assist-registration) to receive emails over the period of warranty on microphone devices (5 years).



### Personal visitation of city-based expert(s) when the school opens:

- Work with Leaders to deliver appropriate training to Teachers.
- Explain the concept of signal-to-noise ratio and how speech intelligibility fades over distance for all learners irrespective of distance when a Flexmike is not used.
- Explain the benefits of Sharemike student microphones to increase confidence and delivery of student perspectives.
- Explain how hearing aids can receive electronic transmissions and how communal transmitters owned by the School are used and connected.
- Invite all teachers to register with [hearandlearn.com.au/hear-assist-registration](http://hearandlearn.com.au/hear-assist-registration) to receive help emails, and trigger contact with Hear and Learn should there be a problem.



Revisitation of city-based expert(s) to all metro locations, and telephone contact with Leader(s) in country areas, to review technology and ensure School staff are happy.



At the start of the new School year, contact from our city-based expert(s) to address issues of Staff turnover and changing Leadership. Free in-person training to all metro locations.



For five years, we send emails with news about the technology and industry info, and we are a phone call away.