

Hear and Learn Troubleshooting Guide

Seven Tips to Help You Maintain Your Soundfield Systems

Our Hear and Learn Hubs come in different models. It's likely you are working with a Redcat, Redcat Media or Redcat Access. All are portable devices that may be wall or shelf mounted.

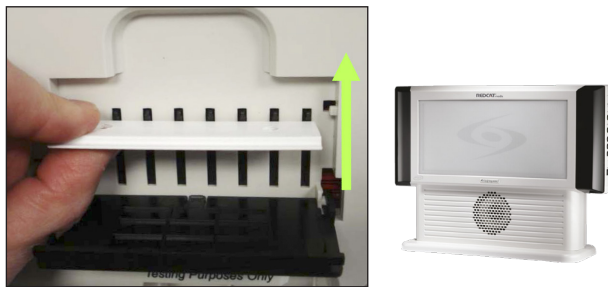


1 Is it connected to the power point properly? Does the power point work, and is the power supply for the Hear and Learn Hub present and connected fully into the wall and into the Hear and Learn Hub?

2 Do the microphones have Hear and Learn supplied batteries? If not, the mikes won't charge properly, and you will void warranty. Go to hearandlearn.com.au/products to order. We ship parts straight to your school.



3 Is the Hear and Learn Hub the Redcat Media, or a white coloured RedCat? Clean out dust in the sliders on the rear of the unit, and slide them up and down to dislodge any dust.



4 Do the charging cradles for the microphones have a power supply? Are they connected to a power point? Do you have cradles?



5 Are there two Redmikes, or a Redmike and a LT71 or Sharemike, in the room? Make sure one mike is on Channel A, and the other on Channel B. There is a sticker on the back of the Redmikes showing which channel it is on, and a switch on the side of the LT71 allows you to select a channel.

7 Other common sense things! Make sure the Hear and Learn Hub is turned on, the volume controls are up half way, the mike is on and charged, and test! Remember to test the mike while wearing our mikes. Got a Redcat? Try and have it placed on the middle of the longest wall. Adjust volumes so that the teacher's conversational voice is heard evenly in the room. Create a calmer classroom!

6 How to connect to any aid. (Redcat shown)

